

Dear BGCDE Family,

Thank you for choosing the Boys & Girls Clubs of Delaware for your school age child care needs. We are excited to welcome you and your family to our before and aftercare program!

The Boys & Girls Clubs of Delaware (BGCDE) strives to enable all young people to reach their full potential as productive, caring, responsible citizens. We achieve this through caring mentors, such as our trained Club staff, creating a safe place within our clubs were all are welcome, and innovative, high-quality programming design to empower youth to excel in school and lead healthy lives.

Our school aged before and after school program follows all state licensing requirements and regulations for child care programs. In addition to meeting the state's expectations, we also collaborate with many local and state organizations to offer the highest quality enrichment experience for your child.

Please review this registration pack carefully. Complete and accurate information helps us to provide the best possible care for your child. If you have any questions or need additional information, please feel free to call or email me.

We look forward to welcome you and your family to the Boys & Girls Club.

Sincerely,

Boys & Girls Club Directors @ Smyrna School Based Clabs



### Registration Packet Smyrna School Sites Childcare Programs 2024/25 School Year

Registration is Yearly, new pack needed each year

Member Name:		(one packet per child)
Club Contact Inform	nation:	
North Smyrna	302-893-9320	hmacfarlane@bgclubs.org
Sunnyside	302-420-2484	rwalker@bgclubs.org
Clayton E	302-893-9317	brameriz @bgclubs.org
JBM & CIS ( at JBM)	862-285-0619	Jthomas@bgclubs.org
Smyrna E	862-285-0650	glambert@bgclubs.org
JBM/CIS 7:00-8:00 AM a Check Box for level of ca □ \$122.00 Before Care □ \$122.00 Before and □ \$175.00 Break Wee per day □ \$175.00 Break Wee	:00 PM School Days nd 2:55-6:00 PM re your family needs re School Year Week School Year Weekly d After Care Weekly F eks and Summer Can	at each Elementary Location  : ly Rate <i>Under 4 hours total per day</i> Rate Uner 4 hours total per day Rate Under 4 hours total per day np Weekly Rate <i>Ages 6 +, Over 4 hours total</i> np 2025 <i>Age 5, Over 4 hours per day total</i>
Annual Membership Fee \$15.00 (	POC exempt)	
Purchase of Care (POC)/POC PLUS Weekly rates apply for all general		
** No refunds are granted for chi	ld care fees **We do not p	ro-rate weeks** ( POC EXCLUDED)
D	Office Use	-
Person accepting application in Administrative initials:	nitials:	Date:
Program Director Initials:		Date: Date:
Intake Team Initials:		Date:
MEMBERSHIP _PHYSIC/	AL/SHOTS1 <sup>ST</sup> PAID	WEEKP.O.C. PAPERWORKIEP/504 Plan

Membership Information Form Office Use Only How did you hear Member ID Data Entry KidTrax ID about the Club? Rec'd: News Journal Entered: Member Status Active School io issued: ☐ Active Radio DOYS & GUAS CLUBS ☐ Renewing □ Inactive Mailer Membership Dates ☐ Former ☐ Flyer/Poster Service: ☐ Friend/Family Club: Staff/Club Wember Termination: Comment: Address: Attended a Club **Initial** Phone: Event Renewal: Member Information (Please Print) Last Name: Middle Name: First Name: Emergancy Consid: Name Home Phone Number Name of Adult(s) or Guardian(s) Member Lives with Emergency Phone à Extension Home Address: Emati Address: Postal Code: State: City Demographic Household Setting (Please Circle Doe): Race (Please Circle): Birth date: Age: Gender: ☐ Female Apartment Rental Caucasian Male African-American Home Owner Grade School/District: Group Home Hispanic/Latino Two or More Races Rental Home Native Hawaiian/Pacific Islander Section 8 Housing American Indian or Alaska Native Family Setting(Please Circle): Household: **Both Parents** Brothers: Family Totals- Sisters: Single Parent Family Guardian Foster Care **Primarily Father** Number of Years: **Primarily Mother** ☐ Yes Mauriber before? Other No Relative Parent/Guardian Father's Work Phone & Ext. Father's Last Herne Pather's First Name: Military Branch: Father's Occupation: Like on Base: Yes No Father's Employer Status: End Date: Start Date: Mother's Work Phone & Ext Mother's Last Name: Mother's First Name: Military Branch: Mother's Occupation. Live on Bass: Yes Mo Mother's Employer: Status: End Date: Start Date: Guardian's Work Phone & Ext: Guardian's Last Name: Guardian's First Name: Guardian's Occupation: Guardian's Employer:

#### Before & After Care Information:

The Boys & Girls Club's Before & After Care Program runs throughout the school year. Doors open at 7:00 AM a.m. and close at 6:00PM

- Each child will be assigned to a group of children the same age
- All counselors are screened and trained. All have received a background check conducted by the State of Delaware.
- Homework time along with high yield learning activities and gross motor play are incorporated into the program daily.
- Snack will be provided daily. On No School Days please have your children eat breakfast before coming to the club. Parents/Guardians will be responsible to provide lunch on those days unless otherwise notified. Please remember that on no school days we follow the local School district schedule so the club will only be open for childcare all day during those times only.

#### Purchase of Care Information:

The Boys & Girls Club accepts Purchase of Care, however, the proper steps must be taken before and throughout enrollment to ensure program placement

- 1. To see if you qualify under the new limits set by Delaware Division of Social Services, please call DE helpline at 211 or apply online at https://assist.dhss.delaware.gov/ The Boys & Girls Club does not approve or oversee the Purchase of Care Program.
- 2. Purchase of Care approval forms must be present and submitted or showing in the POC portal at the time of registration. We will only accept official forms from Delaware Division of Social Services.
- 3. Purchase of Care approval **does not** automatically ensure a spot in the program. Registration is still necessary and all registration rules and deadlines apply.
- 4. Please be sure your Purchase of Care approval sheet has the following information:
  - a) Location of the Boys & Girls Club must be named as the care provider

The following items are required at the time of enrollment for our Child Care

- b) Dates must coincide with the school year program
- c) If you plan on sending your child(ren) on no-school days, "Extended Care" must be marked yes

Progra	m:
	The first week of Before & After Care payment (including POC co-
	payments) must be paid
	All Purchase of Care documentation must be on file
	Read and sign the parent and member Code of Conduct
$\overline{}$	Completed and signed registration packet & MyClubHub registration
	completed
	Membership Form must be completed and signed each time your child is
	signed up for a program (i.e. childcare, summer camp, etc).
	Membership must be paid in full or current at the time of enrollment(poc
	exempt)
	Current physical form and shot records (physicals must be within the
	year and have the lead testing completion dates on the official form)
-17	Receipt of Parent Handbook signed

<sup>\*\*</sup> No refunds are granted for any child care payments \*\* (poc exempt)

# PARENTS RIGHT TO KNOW NOTICE

Please read each item carefully and place initials in the space below the statement. Signature confirms that parent/guardian has read, understands and agrees to each policy and procedure.

Under the Delaware Code you are entitled to inspect the active record and complaint files of any licensed child care facility. To review a child care facility record contact: Ann Marie Bercy, Office of Child Care Licensing, 3411 Silverside Road, Concord Plaza Hagley Building, Wilmington, Delaware 19810-4803

You may also view substantiated complaints and compliance review histories for the past three years by visiting <a href="http://www.apex01.kids.delaware.gov:7777/occl/">http://www.apex01.kids.delaware.gov:7777/occl/</a> <a href="Parent Initials:">Parent Initials:</a>
I understand the hours of operation are 6:30am—6pm and late fees will apply to those members picked up after 6pm. Fees will start promptly at 6:01pm. The late fee is \$5 per child for the first 15 minutes you are late and \$1 per minute for each additional minute per child payable at the of pick up. I understand that I am responsible for paying the late fee BEFORE my child can return to the program. (Fee not applicable to POC clients) Repeat offenses will result in removal of program.  Parent Initials:
I further understand that payments (including POC co-payments) are due by 6pm the Friday prior to the start of the next session and failure to make a payment on time will result in my child no longer being able to attend the child care program. We do not pro-rate weeks. (POC Exempt)  Parent Initials:
I, the parent/guardian, hereby give permission for my child to be transported by or travel with the Boys & Girls Clubs of DE for special events, trips or by bus to and from school (if applicable).  Parent Initials:
I acknowledge that cell phones may not be used, must be turned off while at the Boys & Girls Club, and must be out of sight. In addition, I understand that electronics and other computer devices that are not for virtual are not permitted at the Boys & Girls Club. I understand that staff will confiscate any device that my child brings to the Club and will be returned at dismissal.  Parent Initials:
I acknowledge that my child is responsible for any personal belongings that are brought into the Boys & Girls Club. In addition, I understand and agree that Boys & Girls Club is not responsible for any personal items regardless of the value that may be lost, stolen, or destroyed even if item is confiscated while a member is attending the club.  Parent Initials:
I acknowledge that bullying and harassment are not permitted at Boys & Girls Club. I understand that bullying can entail verbal abuse, physical abuse and technological abuse (i.e. Facebook, etc.). I understand that Boys & Girls Club has <b>zero tolerance</b> when it comes to bullying and harassment.  Parent Initials:

Parent Initials:
I understand that if my child is going to be absent from Boys & Girls Club, I must contact someone by 2:00pm.  Parent Initials:
I understand that the Boys & Girls Club needs a copy of my child's report card for reporting and funding purposes. I give permission for them to make copies of all report cards.  Parent Initials:
I understand that prior to my child starting I must provide a copy of his/her IEP or 504 accommodation to the Boys & Girls Club in order to ensure academic and behavioral consistency and success.  Parent Initials:
My initials above indicate that I have read, understand and agree to the policies and procedures listed:
Parent/Guardian Signature:Date:

#### Member Code of Conduct

As a member of the Boys & Girls Club, I am fully committed to:

- > Treating all staff, adults, and other youth with Respect
- Lending a helping hand when needed
- > Valuing all cultures and individual differences equally
- Doing my part to keep the building, property, and equipment clean, neat and working properly
- Being friendly to all and demonstrating a positive attitude
- > Striving to do my best in everything I do
- > Representing the Club's values, both in the Club and when I am outside the building
- > Taking responsibility for my choices and the results from making those choices
- Using appropriate language and good manners at all times
- > Participating in Club events and activities and following all the Club rules

I understand that my membership privileges may this Code of Conduct:	be suspended or revoked if I do not honor
Member Signature	Date

## Parent and Visitor Code of Conduct

As a visitor or parent of a member of Boys & Girls Club, I am fully committed to:

- > Treating all staff, adults, and other youth with Respect
- > Valuing all cultures and individual differences equally
- Doing my part to keep the building, property, and equipment clean, neat and working properly
- > Being friendly to all and demonstrating a positive attitude
- > Respecting and reinforcing the Club's values while in the Club
- > Modeling appropriate language and behavior at all times
- > Following Club policies and procedures at all times
- > Supporting Club activities and events whenever possible
- > Voicing concerns and ideas for improvement to staff
- Reading all posted materials and asking questions if they are unclear
- > Having a Supportive & Cooperative Partnership with staff

I understand that my child's membership passes suspended or revoked if I do not honor this	orivileges and my access to the Club may be s Code of Conduct:
Parent/Visitor Signature	Date

# Authorization & Release of Information Form

Dear	<b>:</b>
(Name of school)	
My child is participating in programs at the Boare not limited to:	bys & Girls Club. These Programs may include but
<ul> <li>★ Power Hour-daily homework assistance getting checked and weekly incentives</li> <li>★ Tutoring Sessions</li> </ul>	e, including help with problems, homework
<ul> <li>★ High Yield Learning Activities including</li> <li>★ Additional BGCA approved and locally</li> </ul>	•
Girls Club Unit Director, Site Director, Progra Director to speak with and get information from Counselor regarding homework, academic repephysical & shot records etc.) and any extra assucademic and personal success.	m my child's teacher(s) and/or Guidance orts (report cards, test scores, 504 plans, IEP's, istance which may be helpful to my child's
If you have any questions or need to reach the	Club, please contact them at:
Phone# or Email:	
Sincerely,	
Parent/Guardian Signature	Parent/Guardian Name (please print)
Date	
(Please Print)	
Child's Name:	Grade:

# CHILD INFORMATION CARD State of Delaware Department of Services for Children, Youth, and Their Families

Child's Information					
Child's name:	Date	e of birth:	Date of enrollment:	Date	of discharge:
Child's address:			Hours and days child is	s schedu	uled to attend:
Parent/Guardian Inform	mation (1)	Diele us Child	Parent/Guardian Info Emergency Contact/A	rmation uthorize	n (2) ed to Pick-up Child
Emergency Contact/Au	thorized to	РІСК-ир Сппи	Name:		
Name:			Hailto.		
Address, if different fro	m child's:		Address, if different fr	om chile	d's:
Home phone:	Cell	phone:	Home phone: Cell phone:		Cell phone:
Work phone:	Hou	rrs of employment:	Work phone:	Work phone: Hours of employme	
Employer name and address:		Employer name and address:			
Additional Emergency	Contacts an	d People Authorized to	Pick-up Child		
Name:	CUITALES an	Address:		Phon	ne:
Raine.					
Name		Address:		Phone:	
Name:		Address:		Phone:	
Emergency Medica	Care				
1.		, the parent (or legal	guardian) of		who is my
minor child, hereby aut permission to treat. Lu	horize eme	rgency medical treatme	ent for my child in the ever consible for the cost of such	nt I cani	not be contacted to give
Transportation					
		the parent (or legal	guardian) of		who is my
minor child, hereby give	e permissio	n for my child to be trar	isported by the centers		
Signature of parent/gu	ardian	<u> </u>	Date		
Medical Information					
Name of child's physici	an:		Office phone:		
Special medical information, medications, allergies, diet:		Health insurance identification information:			

The above information is necessary for your child's protection and this facility is required to have it. Keep this information current.

#### STATE OF DELAWARE DEPARTMENT OF SERVICES FOR CHILDREN, YOUTH AND THEIR FAMILIES OFFICE OF CHILD CARE LICENSING

NAME

Family Child Care Large Family Child Care Home

		CONTRACTOR OF THE PARTY OF THE	I DOOR LICHT	
BIRTHDATE		CHILD HEALTH	APPRAISAL	
SECTION A: TO BE	COMPLETED BY PAR	RENT BEFORE PHYSIC	CAL EXAMINATION	
TECOM TE COME DO CLAS	DDODIENS WITH AN	Y OF THE FOLLOWING	GIVE ADDITIONAL CO	MOMENTS BELOW
Allergies	☐ Freque	nt Colds 🔲 Fain	ting D Phys	sical Handicap
(food, medicine, bes	sting etc.) 🖂 Hearing	g Difficulty 🔲 Spe	ech Difficulty U Behi	avior Propiem
Constipation/Diarrh	ea 🗆 Seizure	s 🗆 Vist	ting I Physical Difficulty I Behavior Difficulty I Asth	Ima
iner				
omments:				madications at with dates
DDITIONAL INFORM	AATION ABOUT YOUR	. CHILD (include sectous i	llness, accidents, operations,	modications, do. with addes
		- 445		¥
rent/Guardian's Signa	ture		Date	
SECTION B: TO BE	COMPLETED BY EXA	AMINING PHYSICIAN	PEDIATRIC NURSE PRA	CTITIONER
ODE: X-W	ithin Normal Limits	O - See Remarks Be	low	
Scalp, Skin	Heart	Vision	Ear, Nose	Liniss
Hearing	Throat	Abdomen	Blood Pressure	— Dyes
Genitalia		Extremities	Neck, Glands	- Mar Anna a Asterio
CHILD PROGRESȘI	OMMENDATIONS:	GE GROUP?		
EMARKS AND RECO	DMMENDATIONS:		DTP/ Hib 4	DTaP/Htb 4
CHILD PROGRESSI	DMMENDATIONS:  NG NORMALLY FOR A  DTP/Hi5 2  DTP/DTaP 2 / DT	GE GROUP?	DT?/ Hib 4	
CHILD PROGRESSI	DMMENDATIONS:  NG NORMALLY FOR A  DTP/Hi5 2  DTP/DTaP 2 / DT	GE GROUP?  DTP/Hib 3  DTP/DTaP 3 / DT	DT?/ Hib 4	DTaP/Htb 4
CHILD PROGRESSI	DMMENDATIONS:  NG NORMALLY FOR A  DTP/HI5 2  DTP/DTaP 2 / DT  / Td 2	GE GROUP?  DTP/Hib 3  DTP/DTaP 3 / DT  Td 3	DTP/DTaP 4 / DT	DTaP/Hib 4  DTP/OTaP 5 / DT  / /
CHILD PROGRESSI	DMMENDATIONS:  NG NORMALLY FOR A  DTP/Hi5 2  DTP/DTaP 2 / DT	GE GROUP?  DTP/Hib 3  DTP/DTaP 3 / DT	DT?/ Hib 4	DTaP/Htb 4
CHILD PROGRESSI  OTP/HIS 1  OTP/DTaP 1 / DT  OTP/JPV 1  / /	DMMENDATIONS:  NG NORMALLY FOR A  DTP/HI5 2  DTP/DTaP 2 / DT  / Td 2	GE GROUP?  DTP/Hib 3  DTP/DTaP 3 / DT  Td 3	DTP/DTaP 4 / DT	DTaP/Hib 4  DTP/OTaP 5 / DT  / /
CHILD PROGRESSI  OTP/HIS 1  OTP/DTaP 1 / DT  Id 1  OPP//PV 1  / MMR 1	DMMENDATIONS:  NG NORMALLY FOR A  DTP/HIB 2  DTP/DTaP 2 / DT  / Td 2  DPV/IPV 2  MMR 2	GE GROUP?  DTP/Hib 3  DTP/DTaP 3 / DT  Td 3  OPV/IPV 3  HepB 1	DTP/DTaP 4 / DT / DTP/DTaP 4 / DT / DPV/IPV 4 / HepB 2	DTaP/Hib 4  DTP/OTaP 5 / DT  T8 Screening 12 mo  Hep8 3
CHILD PROGRESSI  OTP/HIS 1  OTP/DTaP 1 / DT  / /  OPP//PV 1  / /  MMR 1	DMMENDATIONS:  NG NORMALLY FOR A  DTP/HID 2  DTP/DTaP 2 / DT  / Td 2  OPV/IPV 2	GE GROUP?  DTP/Hib 3  DTP/DTaP 3 / DT  Td 3  OPV/IPV 3	DTP/DTaP 4 / DT	DTaP/Hib 4  DTP/OTaP 5 / DT  / /  T8 Screening 12 mo
CHILD PROGRESSI  OTP/HIS 1  OTP/DTaP 1 / DT  Fd 1  OPV/IPV 1  / MMR 1	DMMENDATIONS:  NG NORMALLY FOR A  DTP/HIB 2  DTP/DTaP 2 / DT  / Td 2  DPV/IPV 2  MMR 2	GE GROUP?  DTP/Hib 3  DTP/DTaP 3 / DT  Td 3  OPV/IPV 3  HepB 1	DTP/DTaP 4 / DT  DTP/DTaP 4 / DT  OPV/IPV 4  HepB 2	DTaP/Hib 4  DTP/OTaP 5 / DT  T8 Screening 12 mo  Hep8 3
CHILD PROGRESSI  OTP/HIS 1  OTP/DTa? 1 / DT  OTP/DTa? 1 / DT  Id 1  OPV/IPV 1  Hap 8/His 2	DMMENDATIONS:  NG NORMALLY FOR A  DTP/Hib 2  DTP/DTaP 2 / DT  Td 2  MMR 2  Hib 2  Hep B/Hib 3	GE GROUP?  DTP/Hib 3  DTP/DTaP 3 / DT  Td 3  OPV/IPV 3  HepB 1  Hib 3  Varice![a 1	DTP/DTaP 4 / DT  DTP/DTaP 4 / DT  OPV/IPV 4  HepB 2  Hib 4  Varicella 2	DTaP/Hib 4  DTP/OTaP S / DT  T8 Screening 12 mo  Hep8 3  Hep B/Hib 1
CHILD PROGRESSI  OTP/HIS 1  OTP/DTa? 1 / DT  OPV/IPV 1  / MMR 1  Hap 8/His 2	DMMENDATIONS:  NG NORMALLY FOR A  DTP/Hib 2  DTP/DTaP 2 / DT  / Td 2  DPV/IPV 2  MMR 2  Hib 2  Hep B/Hib 3  Pneumosoccal	GE GROUP?  DTP/Hib 3  DTP/DTaP 3 / DT  Td 3  OPV/IPV 3  HepB 1  Hib 3	DTP/ Hib 4  DTP/DTaP 4 / DT  OPV/IPV 4  HepB 2  Hib 4	DT&P/Hib 4  DTP/OTaP S / DT  T8 Screening 12 mo  Hep8 3  Hep B/Hib 1
CHILD PROGRESSI  OTP/HIS 1  OTP/DTa? 1 / DT  OPV/IPV 1  / MMR 1  Hap 8/His 2	DMMENDATIONS:  NG NORMALLY FOR A  DTP/Hib 2  DTP/DTaP 2 / DT  / Td 2  MMR 2  Hib 2  Hep B/Hib 3  Pneumococcal Polysaccharide I	GE GROUP?  DTP/Hib 3  DTP/DTaP 3 / DT  Td 3  OPV/IPV 3  Hep8 1  Hib 3  Varice![a 1  Pneumococcal Polysaccharide 2	DTP/DTaP 4 / DT  DTP/DTaP 4 / DT  OPV/IPV 4  HepB 2  Hib 4  Varicella 2  Pneumococcal Conjugate I	TB Screening 12 mo HepB 3 Hep B/Hib 1 Influenza T Pneumococcal Conjugate 2
CHILD PROGRESSI  OTP/HIS I  OTP/DTaP I / DT  Id I  OPV/IPV I  His I  Hep B/His 2  Influenza 2	DMMENDATIONS:  NG NORMALLY FOR A  DTP/Hib 2  DTP/DTaP 2 / DT  / Td 2  DPV/IPV 2  MMR 2  Hib 2  Hep B/Hib 3  Pneumosoccal Polysaccharide I  Prieumococcal	GE GROUP?  DTP/Hib 3  DTP/DTaP 3 / DT  Td 3  OPV/IPV 3  HepB 1  Hib 3  Varicella 1  Pneumococcal	DTP/ Hib 4  DTP/DTaP 4 / DT  OPV/IPV 4  HepB 2  Hib 4  Varicella 2	TB Screening 12 mo HepB 3 Hep B/Hib 1 Influenza T
emarks and reco	DMMENDATIONS:  NG NORMALLY FOR A  DTP/Hib 2  DTP/DTaP 2 / DT  / Td 2  MMR 2  Hib 2  Hep B/Hib 3  Pneumococcal Polysaccharide I	GE GROUP?  DTP/Hib 3  DTP/DTaP 3 / DT  Td 3  OPV/IPV 3  HepB 1  Hib 3  Varice![a 1  Pneumococcal Polysaccharide 2  Hap A 1	DTP/DTaP 4 / DT  DTP/DTaP 4 / DT  OPV/IPV 4  HepB 2  Hib 4  Varicella 2  Pneumococcal Conjugate I  Hep A 2	TB Screening 12 mo HepB 3 Hep B/Hib 1 Influenza T Pneumococcal Conjugate 2 / Lyme Vax 1
CHILD PROGRESSI  OTP/HIS I  OTP/DTaP I / DT  Id I  OPV/IPV I  His I  Hep B/His 2  Influenza 2	DMMENDATIONS:  NG NORMALLY FOR A  DTP/Hib 2  DTP/DTaP 2 / DT  / Td 2  DPV/IPV 2  MMR 2  Hib 2  Hep B/Hib 3  Pneumosoccal Polysaccharide I  Prieumococcal	GE GROUP?  DTP/Hib 3  DTP/DTaP 3 / DT  Td 3  OPV/IPV 3  Hep8 1  Hib 3  Varice![a 1  Pneumococcal Polysaccharide 2	DTP/DTaP 4 / DT  DTP/DTaP 4 / DT  OPV/IPV 4  HepB 2  Hib 4  Varicella 2  Pneumococcal Conjugate I	TB Screening 12 mo HepB 3 Hep B/Hib 1 Influenza T Pneumococcal Conjugate 2 / Lyme Vax 1

#### Template for Parents getting into MyClubHub

Hello, this template is for assisting Parents of members of Boys and Girls Clubs of Delaware in logging into MyClubHub.

To set up your Parent Portal Account:

- 1. Go to the parent portal site: <a href="https://bgcdelaware.force.com/portal">https://bgcdelaware.force.com/portal</a>
- 2. Select "Need a login"
- 3. Enter Parent/Guardian information (NOT member's information)
  - a. Parents in separate households will have individual Parent Portal Accounts
  - b. Please be sure to verify the information we have on file for you at your local club site Your First Name, Last Name, Email, Phone number and Address needs to be entered in **Exactly** as it is in our system or you will not be able to create an account
  - c. To verify your information, contact your Club site director or front desk person and ask for the information that the site has for you in MyClubHub
- 4. Click "Submit"
  - a. You should get a notification that says you have successfully created user account
- 5. An email will be sent to the address entered. Follow the link in that email to set your account password.
  - a. Please be sure to check your junk and spam folders
- 6. Return to log-in page and log-in using your email & new password.
- 7. Review that the members and other information in your household is accurate.
- a. If you see any errors in your contact information, Please contact your local club and inform them